

AI & Data Privacy

What kind of AI does Dashboard utilize?

NATURAL LANGUAGE PROCESSING (NLP)

Dashboard uses Natural Language Processing to understand and interpret user queries in plain language, making data analysis accessible to non-technical users

LARGE LANGUAGE MODELS (LLM)

Large Language Models are used to power Spark, enabling conversational search experiences that are more intuitive

MACHINE LEARNING (ML)

Dashboard's AI can identify patterns, trends, and anomalies in large datasets, providing automated insights through AI Highlights

PREDICTIVE ANALYTICS

AI-powered forecasting helps businesses anticipate future trends and make proactive decisions with Predictive Analytics

Is Customer Data Used to Train the LLMs?

No. Customer data will not be used (or stored) for any training of provider LLMs.

Dashboard Safeguards



Human-in-the-loop feedback: Users can review and edit queries, providing word and phrase-specific feedback to improve accuracy and personalization



Data governance: The system translates AI-generated SQL into Dashboard's query language, enforcing configured access controls and preventing unauthorized data access



Secure Processing: Data remains in the customer's chosen data warehouse, with queries performed live without data movement

